# CRITERIA 1.4.2

Feedback collected from stakeholders is processed and action is taken; feedback process adopted by the institution comprises the following

A. Feedback collected, analysed, action taken and available on website
B. Feedback collected, analysed and action taken
C. Feedback collected and analysed
D. Feedback collected
E. Feedback not collected

# ACTION TAKEN REPORT

A) Action Taken for Academic
B) Action Taken for Administration
C) Action Taken for Extension activities
D) Action Taken for Assessment & Accreditation

## A) Action Taken for Academics:

i)      The academics, curriculum is set by University
ii)     This HEI is affiliated to University of Mumbai
iii)    The Academics, capacity- curriculum is up to mark as per major feedback of stakeholders
iv)     The length and depth of knowledge of academic content is appreciable, is the remark given by the 85.90% of students.
v)      Internship schedule of internship, school visits for practice lesson becomes a little bit hectic session, every student said that there should be space for internship.
vi)     Hybrid mode: Many of the students. In the feedback terms, many of students required to answer with full conscious mind.
vii)    The students are requested to have 'Academics' mostly in one fast and progressed form
viii)   TEI tried this as a challenge and decides to improve the quality as well as quantity of the academics.

## B) Action taken for Administration

1) Office Timing- The present office timing is suitable, so stake holders said that no action is required to undergo for office timing.

2) Office bearers – the office staff/ bearers are good enough in behavior with all stakeholders, especially students. The services from the office are quick and prominent. Therefore, the action taken is to be consistent in better office services.

3) Fee Schedule – Office is cooperative for providing the fee schedule in proper way. Students are very happy for getting the timely information and fee related matter. The action taken is to appreciate the present service providers and ask them to keep it for good to better.

4) Fee Instalment – Some of the students requested to have fee instalments. The Management took action for same. The students who could not pay the fees in time, then they will be provided the facility of an installment.

5) Administration services – Students – parents- teachers are satisfied in general, for the administrative services, discipline in the administration. The action taken report says that to keep the pace for betterment, to be co-operative for every stakeholder.

## C) Action for Extension Activities

1. Demand for extension activities:

Students are eager to join social work through the extension activities. Students said in feedback they are interested in some. Therefore, action taken about demand for extension activity that TEI has to satisfy the demand of the students

2. In- reach extension activities

The extension activities for social attachment maybe In-reach or Outreach. The In- reach extension activities in the college is for the students, by the students. The feedback says that extension activities are to be equally important for In- reach as well as outreach. The action taken by TEI is to focus on the In- reach extension activities.

3. Outreach extension activities

The Outreach activities is along with the Non-Grant Organisation (NGO) or any other institute or any other establishment which is having same goal for extension activities. The outreach extension activities were demanded by the students as per the feedback data collected and analysed.

The action taken by TEI is to note its and focus on outreach extension activities along with the In- reach activities

4. Curriculum based

Some of the students said that extension activities should be curriculum based considering educational inputs. The UG students are interested to do extension activities based on their curriculum. For example, computer skills, practical teaching approach, etc. TEI is taking action in positive mode for it.

## D) Action Taken for Assessment & Accreditation

1. Initiative by management
2. Execution by staff
3. Involvement of stakeholders
4. IQAC
5. Aluminium and present students

PRINCIPAL
SHRI L. P. RAVAL COLLEGE OF
EDUCATION & RESEARCH
Raval Nagar, Mira Road (E).

1. Initiative by management

In feedback, report the governance always recommended to undergo the assessment and a accreditation of education by NAAC. The action taken is initiation of process of IIQA submission and SSR preparation, planning, monitor level expenses to manage

2. Execution by staff

In feedback, the employees, teaching staff especially suggested and supported to undergo AA by NAAC.
The action taken for AA is the execution of process of NAAC. It is the initiative taken by the teaching staff along with non-teaching staff.

3. Involvement of stakeholders

In feedback it is learnt that stakeholders are ready to participate in process of Assessment and Accreditation the action taken is to increase the involvement of the stakeholders in process of AA.

4. IQAC

In feedback system initiation is taken by IQAC. It is committee meant for AA by NAAAC. It took lead to accelerate the process of AA by NAAC.

5. Aluminium and present students

In feedback it is learnt that there is equal respect, attachment to HEI by alumni and present students. Ex-students and present students enter in action mode to trigger the system.

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