### 2.6.3.

Mechanism for grievance redressal related to examination is operationally effective





## 2.6.3. Mechanism for grievance redressal related to examination is operationally effective

Our college has prompt / robust and operational mechanism Examination related grievance redressal.

First of all students are made aware of the mechanism of internal and external evaluation in each semester. Students are also informed about the criteria for which they will be assessed.

The awareness of their evaluation and procedure of exam related grievance redressal helps in smooth functioning of TEI.

Students are made aware of the committee and person in charge whom they can approach and share their grievances and resolve their issues.

Orientation about internal assessment criteria of evaluation and time to time guidance and feedback is given for improvement.

Class re- test for absentees and low scorer is conducted time to time.

For internal assessment related grievance students can approach directly to the concerned course incharge/ teacher. If grievance is resolved as suggested by the teacher then no further action is needed. Principal is informed about grievance and redressal in writing.

If grievance is of serious concern then Principal, Examination incharge, Committee members resolves the grievance within stipulated time.

If grievance is related to External assessment - Students are not satisfied with their marks in University examination, then they apply online for photocopy of their answer scripts within 7 days of declaration of result.

Still if they aren't satisfied then again in 3-7 days they can apply for revaluation of answers by paying prescribed fees to the University.

The college provides all kind of guidance and assistance for such exam related grievances.

Students are made aware of the pros and cons of each solution option as no refund of fees, delay in getting re-evaluation results, marks may or may not be changed. Consider the potential benefits and risks, as well as the practicality of implementing each option.

Format and pattern of University exam was informed students well in time during corona period and same format class test was conducted to acquaint them with the system of online examination.

During corona time mock test was given prior to the university exam arranged & managed by cluster College.



No re- evaluation will be done of MCQ's of University examination was guided to the students well in advance as per the guidelines given by University.

Students were guided how to use online platform for University exam through videos and zoom meeting for smooth conduct of exam.

Sometimes names and subject corrections are there which are taken care once the written request comes from the student.





UNIVERSITY OF MUMBAI

OFFICE REGISTER FOR TWO YEAR BACKELOR OF EDUCATION (SEM.-1) (CBCS) (REVALUATION) EXAMINATION JANUARY 2019

FACE, 35

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##ED. 2290 #10.0023/0.5044N. 10.5044N. 10.5048A EXTEND CARRIED FOR AGAINST CORE / SOUTH OF 19.994 & BELOW,

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UNIVERSITY OF MUMBAI JULY 10, 2019
OFFICE REGISTER FOR TWO YEAR BACKELOR OF EXCENTION (SEM.-1) (CDCS) [REVALUATION] EXAMINATION JANUARY 2019

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WS/M.U.PJ.Exam/277-4900-12-2021.	
(B) No. 339	M
Date 29/4/22	
UNIVERSITY OF MUMBAI	
(For the Candidate) (To be preserved as receipt)	
	/
PAID AT BANK OF BARODA (Extension Co	oun
(KALINA BRANCH S./B. A/C. No. 06/20100	
Name of the candidate in full (in block letters be	
with the surname) Rosels Mary Jes	40
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Particulars	<u> </u>
1. Duplicate Copy of Certificate of Passing 100/-	
2. Duplicate Degree Diploma  Certificate  ₹ 300/-	
3. Special Certificate ₹ 100/-	
4. Duplicate Special Certificate ₹ 200/-	
Application form for obtaining ₹ 5/-	
6. Name correction for statement	
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PRÍNCIPAL
SHRI L. P. RAVAL COLLEGE OF
EDUCATION & RESEARCH
Raval Nagar, Mira Road (E).

NAME CORRECTION/Fine

## University of Mumbai



Arts Unit, Examinations Section, M.J. Phule Bhavan, Vidyanagari, Santacruz (E), Mumbai-400 098.

No.Exam./Arts/015/of 2022

Dated: 18 04) 2022

Shri. L. P. Raval College of Education & Res., The Principal, Raval Nagar, Near New Post Office, Mira Road (East), 401107

Ref.:- your letter No.LPR/CER/1121/07 dated 22/11/2021

With reference to your letter at the 2year B.Ed. (Sem.-I) (CBCS) examination held in Market inform you that their research about the control of the control With reference to your letter at the 2year B.Ed. (Sem.-I) (CBCS) examination neid in Mac 2021, I am to inform you that their name are shown wrong in the mark sheet. Therefore necessary recovered to the part made in University recover. Sir/Madam,

to your lette	are shown with	The second secon
with reference to just their	name m.	CORRECT
With reference to your letter 2021, I am to inform you that their tions have been made in University	wernity records.	
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2021, time have been made	INCORRECT Shouthi	Rosent Ramarajulu Sitte
morrections to		Roselin Mary Jesunas Leena Mary Ramarajulu Shar
Sent Nos. Sem 1 May, 2021	aromlu Leena Min'y	per circ
3366071 Sem-1 May, 2021	Ramarajum Shanthi	narksheets as per circ
3366071 Sem 1 May, 2021	-ach I	narkshed unts Section,
3366079 Sem 1	100/- cacii	nee & Accounts
	in fine of Rs. 100/18. The Fine	narksheets as parties, and the Accounts Section, and 098 for corrections

You are requested paid fine of Rs. 100/- each marksheets as per circ No.Exam/Engg/Result/53 of 2018 dated 27th April, 2018. The Finance & Accounts Section, Phule Bhayan. Room No.45. Second Floor. Santacruz (East). Mumbai - 400 098 for corrections of the content No.Exam/Engg/Result/53 of 2018 dated 27th April, 2018. The Finance & Accounts Section, Phule Bhavan, Room No.45, Second Floor, Santacruz (East), Mumbai - 400 098 for correction page.

Submit the copy of fine letter and paid receiptalong with statement of marks issued to the copy of fine letter and paid receiptalong with statement of marks issued to the copy of fine letter and paid receiptalong with statement of marks issued to the copy of fine letter and paid receiptalong with statement of marks issued to the copy of fine letter and paid receiptalong with statement of marks issued to the copy of fine letter and paid receiptalong with statement of marks issued to the copy of fine letter and paid receiptalong with statement of marks issued to the copy of fine letter and paid receiptalong with statement of marks issued to the copy of the cop Submit the copy of fine letter and paid receiptalong with statement of marks issued to earlier for cancellation and for issuing a fresh one from Counter No.2, Ground Floor, M. J. Bhavan, (Examination House) Santacruz (E), Vidyanagari, Mumbai – 400 098. name.

for Assistant Registrar,









# SHRI L. P. RAVAL COLLEGE OF EDUCATION & RESEARCH



(Affiliated to University of Mumbai, Recognised by NCTE & Govt. of Maharashtra)

Raval Nagar, Near New Post Office, Mira Road (E), 401 107. Tel.: 022 2811 9212 Fax: 922 0810 5638 Email: lpravalbedcollege@yahoo.in 

Website: www.lpraval.org

Ref. No.: LPR/CER/1121/07

Date: 22/11/2021

To,
Offg. Director,
Board of Examination & Evaluation,
Examination Section,
M.J. Phule Bhavan,
Vidyanagari, Kalina
Mumbai – 400 098.

Sub: Request for Name Correction in - B.Ed, Semester - I Mark sheet

Ref:

Respected sir,

We have found that the mark sheet provided by University for B.Ed. Semester -1, requires name correction as under,

PRN NO	Last Name	First Name	Husband's Name	Mother's Name	SEM I Seat No
2020216402210625		LEENA MARY	RAMARAJULU	SHANTHI	3366079
2020016402218635			IECLIDAC	SHANTHI	3366071
2020016402218771	-	ROSELIN MARY	JESUDAS	3117011111	

These students are don't have surname. Please do necessary changes in their marksheet.

Thanking You,

Yours faithfully,

Shri L. P. Raval College of Education

Directoriprincipal



25 Nov/4









Shri L. P. Raval Education Trust's

# SHRI L. P. RAVAL COLLEGE OF EDUCATION & RESEARCH

(Affliated to University of Mumbai, Recognised by NCTE & Govt. of Maharashtra)

Raval Nagar, Near New Post Office, Mira Road (E), 401 107. Tel.: 022 2811 9212 Fax : 022 0810 5638 Email : lpravalbedcollege@yahoo.in Website : www.lpraval.org

Ref No. LPR/CER/ 0522/09

Date: 19/05/2022

To,
Offg. Director,
Board of Examination & Evaluation,
Examination Section,
M.J. Phule Bhava n,
Vidyanagari, Kalina
Mumbai – 400 098.

Sub: Regarding 'RLE' issue in final result of B.Ed. Sem-IV
Examination held in Oct 2020.

Dear Sir,

We are hereby sending the Examination details of following student who have appeared for SEM-IV Examination held in Oct 2020, but 'RLE' shown in the final result. Please check and correct result at earliest.

Sr.	Name of the Student	Year of the	Seat No.
No.		Examination	SEM - IV
1.	SHREESHMA UNNIKRISHNAN LATHA	OCT 2020	3079597

Kindly do the needful.

Thanking You,

Yours Faithfully,

SHRI L. P. RAVAL COLLEGE OF EDUCATION & RESEARCH Raval Nagar, Mira Road (E).

Encl: Gazette copy of SEM- IV

Mark sheet copies of SEM- I, II, III







#### University of Mumbai



Arts Unit, Examinations Section, M.J. Phule Bhavan, Vidyanagari, Santacruz (E), Mumbai 400 098, No Exam /Arts/178/of 2022

Dated \_ 24 6 2022

Ms Shreeshma Unnikrishnan Latha C/o The Principal. Shri L.P. Raval College of Edu. & Research, Raval Nagar, Near New Post Office, Mira Road (East) - 401 107

(Candidate No.3079597 at the 2yr B.Ed. (Sem.-IV) CBCS examination held in October, 2020)

Madam,

With reference to your college letter no.LPR/CER/0522/09 dated 19/5/2022 result at the 2yr B.Ed. (Sem-IV) CBCS examination held in October, 2020 which was held in reserve, I am to inform you that the said result is hereby declared. You are declared to have passed the 2yr B.Ed. (Sem.-IV) CBCS examination held in October, 2020 in the 5-8

You are requested to collect your statement of marks from M. J. Phule Bhavan, (Examination House) First Floor, Room No. 24, Vidyanagari, Mumbai - 98.

for Assistan Registrar.





### University of Mumbai



Arts Unit, Examinations Section, M.J. Phule Bhavan, Vidyanagari, Santacruz (E), Mumbai-400 098 No.Exam./Arts/118 /of 2022

Ms Shreeshma Unnikrishnan Latha C/o The Principal, Shri L.P. Raval College of Edu. & Research, Raval Nagar, Near New Post Office, Mira Road (East) - 401 107

> (Candidate No.3079597 at the 2yr B.Ed. (Sem.-IV) CBCS examination held in October, 2020)

Madam.

With reference to your college letter no.LPR/CER/0522/09 dated 19/5/2022 result at the 2yr B.Ed. (Sem.-IV) CBCS examination held in October, 2020 which was held in reserve, I am to inform you that the said result is hereby declared. You are declared to have passed the 2yr B/Ed. (Sem.-IV) CBCS examination held in October, 2020 in the 5-81 , CGPL

You are requested to collect your statement of marks from M. J. Phule Bhavan, (Examination House) First Floor, Room No. 24, Vidyanagari, Mumbai - 98.

Yours faithfully,

Sd/-

for Assistant Registrar,

2022

24/61

No.Exam./Arts/ 1/9 /of 2022 Mumbai-98, Copy forwarded with compliments to:-

The Principal,

Shri L.P. Raval College of Edu. & Research, Raval Nagar, Near New Post Office,

Mira Road (East) - 401 107 information

Copy to the Assistant Registrar, Marks and Certificate Unit, for information and 2) necessary action.

> III 5.88 5.50 4.00

> > for Assistant Registrar.

Result Declared on: - 7/11/2020 Amended on: -16/06/2022



#### NEFT/RTGS FUNDS TRANSFER APPLICATION FORM

To, ` Manager, AXIS BANK MIRA ROAD Date:

28/10/2022

Mandate No:

1641710 8901

Applicant (Remitter) D	etails:		
Account Title	Shri L.P.Raval College of Educat	ion and Research	
Debit Account No	913010040166520	IFSC Code	UTIB0000573
Account type	Saving	Contact No	9820169707
Branch	MIRA ROAD	Email Id	lpravalbedcollege@yahoo.in
Beneficiary Details:			
Beneficiary Name	FINANCE AND AC OFFICER MU	JMBAI UNIVERSITY	
Credit Account No.	MUMUNI16417108901	IFSC Code	HDFC0000240
Bank	HDFC BANK LTD	Account Type	Current
Branch	Mumbai Sandoz House	Email Id	camurna62@gmail.com
Remittance Details:		•	•
Amount	Rs. 608.00		
Amount (in words)	Rupees Six Hundred Eight Only.		

Encl: Cheque (If applicable)

Rs. 608.00 16417108901

NEFT/RTGS Charges

**Total Amount** 

Narration

Please remit the amount as per the aforesaid details, by debiting our account for the amount of remittance plus your charges. We declare that we are athorized to request AXIS BANK for the NEFT/RTGS facility and all the persons who are authorized to operate the above mentioned accounts are also authorized to present the NEFT/RTGS application to AXIS BANK, as per the present mode of operation.

the present mode of operation.

We undertake to keep AXIS BANK informed about any changes in the mode of operation of any of the above accounts.

Yours Sincerely,

Authorized Signatory (1)

Sign: Name: Designation: Authorized Signatory (2)

Sign: Name: Designation:

(Total amount to be entered by the bank officials, If applicable)

Seal of the college

#### Acknowledgement:

For Bank Use (NEFT)	RTGS Transaction Details):								
Date	28/10/2022	Mandate No	16417108901						
College Name	Shri L.P.Raval College of Education And Research [Mira Road, Thane]								
Debit Account No	913010040166520	IFSC of Remitter Bank	UTIB0000573						
Credit Account No	MUMUNI16417108901	IFSC of Beneficiary Bank	HDFC0000240						
RBI Ref.ld / UTR	Ansk 2236 000 1967	Amount	Rs. 608.0						





PRÍNCIPAL
SHRI L. P. RAVAL COLLEGE OF
EDUCATION & RESEARCH
Raval Nagar, Mira Road (E).

#### NEFT/RTGS FUNDS TRANSFER APPLICATION FORM

To, Manager, AXIS BANK MIRA ROAD

Date:

04/11/2022

Mandate No:

1641710 9397

Applicant (Remitter) Det	ails:		
Account Title	Shri L.P.Raval College of Educat	ion and Research	
Debit Account No	913010040166520	IFSC Code	UTIB0000573
Account type	Saving	Contact No	9820169707
Branch	MIRA ROAD	Email Id	Ipravalbedcollege@yahoo.ln
Beneficiary Details:			
Beneficiary Name	FINANCE AND AC OFFICER MU	JMBAI UNIVERSITY	
Credit Account No.	MUMUNI16417109397	IFSC Code	HDFC0000240
Bank	HDFC BANK LTD	Account Type	Current
Branch	Mumbai Sandoz House	Email Id	camurna62@gmail.com
Remittance Details:			
Amount	Rs. 608.00		
Amount (in words)	Rupees Six Hundred Eight Only.		
NEFT/RTGS Charges		(Total amount to be en	ntered by the bank officials, If applicab
Total Amount	Rs. 608.00		

#### Encl: Cheque (If applicable)

16417109397

Please remit the amount as per the aforesaid details, by debiting our account for the amount of remittance plus your charges. We declare that we are athorized to request AXIS BANK for the NEFT/RTGS facility and all the persons who are authorized to operate the above mentioned accounts are also authorized to present mode of operation.

the present mode of operation.

We undertake to keep AXIS BANK informed about any changes in the mode of operation of any of the above accounts.

Yours Sincerely,

Authorized Signatory (1)

Sign: ame:

Narration

Designation:

Authorized Signatory (2)

Sign: Name: Designation:

Seal of the college

—ICut Here I

#### Acknowledgement:

For Bank Use (NEFT)	/RTGS Transaction Details):									
Date	04/11/2022	Mandate No	16417109397							
College Name	Shri L.P.Raval College of Education And Research [Mira Road, Thane]									
Debit Account No	913010040166520	IFSC of Remitter Bank	UTIB0000573							
Credit Account No	MUMUNI16417109397	IFSC of Beneficiary Bank	HDFC0000240							
RBI Ref.ld / UTR	AXSK2230900 16876	Amount	Rs. 608.00							





SHRI L. P. RAVAL COLLEGE OF EDUCATION & RESEARCH Raval Nagar, Mira Road (E). 11/4/2022

https://mum.dtptak.neversity.ac/Dt/Involce/Payment/\texMandateDelaita.asps?/institD=13358MandateID=16417109397

Mandate Details ::



University of Mumbai M.G.Road, Fort, Mumbai-400032, Maharashtra(India) Print

rege Name : Academic Year :

Shri L.P.Raval College of Education And Research Jul 8 2022 - Sep 15 2023

Payment Status: Not Paid

List of Invoices included in the Mandate Number [16417109397]:

Sr.No.	Invoice Number	Invoice Description	Invoice Date	Student	Total Amount(Rs.)
ı	23174	Invoice for E.Y. B.Ed Sem II [4F00142] - Examination dt. Nov 1 2022 2:32PM	Nov 1 2022 2:32PM	1	608

Report Generated By: Shri L.P.Raval College of Education And Research at 04-11-202212:51:33

PANDEY VIRENDRA RAMESH

1/1





Mandate Details ::



University of Mumbai M.G.Road, Fort, Mumbai-400032, Maharashtra(India) Print

ge Name : Academic Year : Payment Status: Shri L.P.Raval College of Education And Research Jul 8 2022 - Sep 15 2023

Not Paid

#### List of Invoices included in the Mandate Number [16417108901]:

Sr.No.	Invoice Number	Invoice Description	Invoice Date	Student Count	Total Amount(Rs.)
ı	22437	Invoice for F.Y. B.Ed Sem II [4E00142] - Examination dt. Oct 28 2022 12:15PM	Oct 28 2022 12:15PM	1	608

Report Generated By: Shri L.P.Raval College of Education And Research at 04-11-202212:51:23

Telange Sneha Bhimrao

https://mum.digitaluniversity.ac/DUInvoice/Payment/NewMandateDetails.aspx?InstID=1235&MandateID=16417108901

1/1





Äa,
The Pecincipal
Shri L. P. Raval college
of of 1 Descent
of Ed. 2 Rescouch
Mira Rd. (F)
 15th Feb 2022
Respected Marken,
We, the students of J. Y. B.
 Ed. want to say that after long period
 of covid, college informed us to be
 of coved, college informed us to be sceady for the university of line eram, we we we left the
 we ever worried become we left the
practice of writing, so we request
that college should conduct 2-3 exams
as a pocities of writing, in this
way we would be able to write in
 University exams.
Thanking you.
yours Obediently
S. Y. B. Ed.
C.R A Ving ben Sutar
OR OF Educ
 Mira Road PRINCIPAL
 (E351) /S// SHRIL P. RAVAL COLLEGE OF
EDUCATION & RESEARCH Raval Nagar, Mira Road (E).
ravai ivagai, ivino rious (2)



	From,
	Mohd Abud Qureshiz
	Chandresh Manor, RX-01,
	Lodha Road,
	Mira Read (E).
	Thane: 401104.
	Dt: 12/04/22
0	To <sub>2</sub>
	The Bincipal,
	Shri L. P. Raval College of Education & Research.
	Nice Real (4)
	Subject: Appealing to postponed the schedule of class tost of Semester ( (f. Y. B. Ed)
	of Semester ( (f. Y. B.Ed)
	Korne tad Majam
	Lo bring to your natice that sem I class test is scheduled on 27th April to 2nd may 2022 which Comes Under last week of the ment of Ramzen.
	to bring to your natice that sem I class test is scheduled on 27th April
	to and man 2022 which comes Under last week of the month of Ramzen
	As many of us will be lasting so it will be very dithiult for us to appear
	As many of us will be fasting so it will be very difficult for us to appear for the exem and will raise out our class test and on 3rd May we
	have eid too-which is an important day for us.
	91's a request to kindly prostooned the class test to
	have eid too-which is an impostant day for us.  9t's a request to kindly postponed the class test to  Second week of may, So that students will be able to attend the class test.  and got benefit from it.  tendly do the needful,  Tranking you in anticipation.
	and art hand it from it.
-	kindly do the needlal
	Thaking way is conticipation.
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	PRINCIPAL Hohd Abud Dureshi.
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FROM. Ms. Soni yaday. F. Y. B. Ed. Date - 23rd April 2022. The principal, Shri L.P. Raval College of Education 2 Research Mira Road (F Subject: - Grievance regarding lack of notes for university exam. Respected Madam, I am writing to express my deep Concern and disappointment regarding the lack of provision of study notes for the upcoming university exam. Thank you for your attention to this grievance. I hope that my concerns will be seriously considered and appropriate actions will be taken to resolve this issue. Yours sincerely Ms. Soni yadav (F.Y.B.Ed.) SHRIL. P. RAVAL COLLEGE OF POUCATION & RESEARCH



PRÍNCIPAL SHRI L. P. RAVAL COLLEGE OF EDUCATION & RESEARCH Raval Nagar, Mira Road (E).

#### **Action Taken Report**

- 1. With reference to the letter of Ms. Avinaben Sutar dated 15th Feb, 2022 regarding to conduct two to three class tests as the practice of writing due to Covid pandemic they were not in touch with writing answers. Examination in-charge Mrs. Sanjukta kargutkar has called a meeting of staff members and discussed it, then she decided to conduct 3 class tests for students' writing practice. She informed the students also. They showed their happiness. The action was taken within 1 week.
- 2. With reference to a letter given by Mr. Aabud Qureshi in regards to rescheduling of class test dated 12/04/2022. Examination in-charge Sanjukta ma'am after conducting a meeting with the examination body incharge. She informed students that no reschedule of class test will be done but re class test will be conducted for the absent students in the month of June. Students were convinced by it and the issue was resolved.
- 3. With reference to the grievance regarding lack of notes for University exam by Ms. Sony Yadav Dated 23rd April, 2022. Principal Mrs. Sunita Thakur who is also incharge of grievances cell conducted a meeting with the staff members and decided to provide the notes for the students. The decision was taken within 2 days.

Mila Road (Easy)

PRINCIPAL
SHRI L. P. RAVAL COLLEGE OF
EDUCATION & RESEARCH
Raval Nagar, Mira Road (E).



